INTERVIEW QUESTIONS (SCRIPT) FOR COMMUNITY BASED ORGANIZATIONS & HEALTH CARE CENTERS

| "Hello, this is from the Open Door Health Center in Homestead." |
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| "May I please speak with the Office Manager? Thank you!" "We are working on a |
| project to build community support to help our diabetic patients to better manage their |
| disease." "Part of this project includes identifying what impact diabetes has had on |
| local Community Based Organizations and Health Care Centers." "Do you have a few |
| minutes to answer a couple of questions?" (If they answer "yes," say "great! I'll be sure |
| to keep this brief"). (If they answer "no," say "o.k., may I call you back at a time that is |
| more convenient?") (If they answer yes, be sure to write down what day/time is best for |
| them!). |
| Overtions For Community Resed Organizations |
| Questions For Community Based Organizations: |
| In the past month, approximately how many requests have you received, for assistance |
| directly related to diabetes? |
| Total number of requests: |
| Requests for prescription assistance: |
| Requests for financial assistance due to loss of work because of diabetes? |
| Requests for Food: |
| Other (please specify): |
| |
| Do you think that more assistance is needed for people with diabetes in Homestead and |
| Florida City? |
| Yes? No? |
| If so, what kind would you recommend? |
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| Questions for Health Care Centers: |
| Approximately how many visits to your emergency room (or clinic) have you had in the |
| past three months, for diabetes-related complications? |
| (please check one): |
| (1 - 10) (11 - 30) (31 - 50) (51 - 70) (71 - 100) (>100) |
| (1-10)(71-100)(71-100)(7100) |
| Do you think that these complications are due to a lack of preventive health care? |
| Yes? No? |
| Would you agree that more assistance is needed to prevent and treat diabetes in |
| Homestead and Florida City? Yes? No? |
| If so, what kind would you recommend? |
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