This product was developed by the Prescription for Health Diabetes Project at the Open Door Health Center in Homestead, FL. Support for this product was provided by a grant from the Robert Wood Johnson Foundation® in Princeton, New Jersey.







Ongoing Follow Up and Support in Diabetes Self Management

www.diabetesinitiative.org

CDC Diabetes Translation Conference Atlanta, May, 2007







Ongoing Follow-Up & Support in a Free Clinic

CDC – Division of Diabetes Translation Conference

Laura R. Bazyler
Open Door Health Center
Homestead, FL
May 2, 2007
Ibazyler@opendoorhc.org



Open Door Health Center

- Free clinic for the uninsured poor; 501c3
- Adult, Women's Health & Pediatric Care
 - > 2,200 patients
 - > 45,000 patient visits
 - > 160 free surgeries
 - ➤ 150 volunteers
 - 200 students trained on-site
- \$1.5 million in free services provided annually



Homestead, Florida www.opendoorhc.org



Our Patients

- Mainly farmworkers in fields and packing houses
- Highest % uninsured in Dade County
- Demographics:
 - 72% Hispanic/Latino
 - 11% African American
 - 9% Haitian
 - 8% Other







Before "Prescription for Health"

Traditional Patient Care:

- Monthly Provider Visits
- Diagnostic Tests
- Podiatric Care
- Limited DSME from Providers
- Med Pickup
- Volunteer Nutritionist

With...

- Limited DSME
- No exercise opportunities
- No "hands-on" education
- > No peer support
- Limited family involvement
- Community not involved
- No variety



Boring!



 Like having Black Beans without White Rice!



"It's a Cuban thing!"







Project Staff:

Medical Director

Podiatrist – part-time

Program Coordinator, Nutritionist & Lifestyle Coach

Case Manager

5 Community Health Workers:

3 women, 2 men

2 Mexican, 1 African

American, 1 Haitian, &

1 Jamaican



"Re-energized" Patient Care

"Personal Connection"

- Weekly Diabetes Support/Group Appointments
- Quarterly Diabetes
 Classes
- Staff exercise with patients
- Plus, ongoing medical care
- Community Health Workers







Services "On Demand"

- Patients can "walk-in" to any program activity
- Patients have access to variety of "team" members





 "Team" can schedule patients for additional visits as needed



"Monitors Needs & Promotes Access"



- Quality primary & secondary medical care
 - General medical
 - Podiatry
 - Woman's health
 - Nutrition
- Varied project activities to reinforce diabetes self-mgt.



"Not Limited to Diabetes"

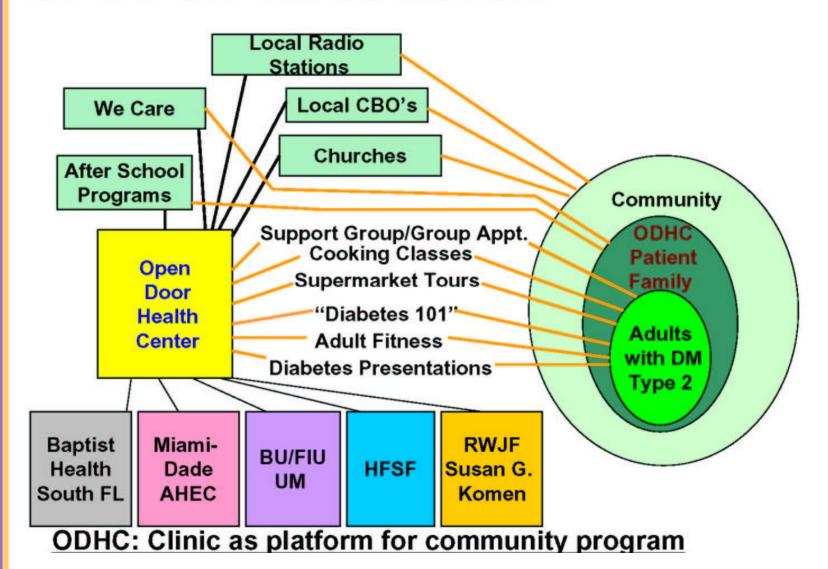
- In-house clothing closet & food pantry
- Referrals to social service agencies
- In-house children's homework club & youth/teen outreach ministries
- Women's Health Program
- Referrals for "secondary & tertiary" healthcare



Nutrition Intern explaining the "Plate Method" to children from local Homework Club



OFUS on Three Levels



DIABETES INITIATIVE





Re-energized" Patient Care:

- Weekly Diabetes Support/ Group Appointments
- Bi-monthly Multi-Cultural
 Cooking Classes
- Quarterly SupermarketTours
- Adult Fitness Classes 3/wk
- Diabetes 101 Classes
- Nutritionist/Nutrition Interns

With ...

- DSME reinforced in multiple ways
- > Exercise opportunities 3x/week
- "Hands-on" education = FUN!"
- Peer support fostered & encouraged
- Family & Friends encouraged to participate
- Community outreach & education
- Variety of activities!!!



Happy Patients & Staff!



"Now this is more like it!"



"Delicioso!!!"





Thank You!!

Gracias!!

Merci!!